

Trinity Technology Questionnaire



Date: _____

Name: _____

Ministry You're Representing: _____

Your Ministry Head: (if different) _____

Your Experience

Please answer the following questions about your interactions with technology and computers in everyday life, **including time spent outside of Trinity.**

1. What is the total number of hours you spend on in front of a computer in a week?
 - a. 30+ hours
 - b. 20-30 hours
 - c. 10-20 hours
 - d. 5-10 hours
 - e. 0-5 hours
2. Where do you use a computer (select all that apply)?
 - a. Home
 - b. Work
 - c. Trinity
 - d. Friend's Home
 - e. Internet Café
 - f. Library
 - g. Other (please specify) _____
3. What are your two most common activities when using a computer (select two)?
 - a. Games
 - b. Surfing the internet
 - c. Social Networking (Chat rooms, Facebook, MySpace, Twitter, etc.)
 - d. Research
 - e. Word processing/data entry
 - f. Email
 - g. Other (please specify) _____
4. What are your two least common activities (select two)?
 - a. Games
 - b. Surfing the internet
 - c. Social Networking (Chat rooms, Facebook, MySpace, Twitter, etc.)
 - d. Research
 - e. Word processing/data entry
 - f. Email
 - g. Other (please specify) _____

5. What technologies do you currently own or use (select all that apply)?
 - a. Computer – desktop
 - b. Computer – laptop
 - c. Windows Operating System (XP, Vista)
 - d. Macintosh Operating System (OS X, Tiger, Leopard)
 - e. Photo Printer (used for printing high quality photos, not a typical inkjet printer)
 - f. Scanner
 - g. Digital Camera
 - h. Cell Phone
 - i. Smart Phone – (select one) Windows / BlackBerry / Palm / iPhone
 - j. Dial-up internet
 - k. High speed internet – Comcast, Verizon, DSL
6. If you own a cell phone, what do you use it for (select all that apply)?
 - a. Make calls
 - b. Send and receive text messages
 - c. Send and receive emails
 - d. Send and receive pictures
 - e. Send and receive video
 - f. Browse websites
7. What online services do you currently use (select all that apply)?
 - a. Facebook
 - b. MySpace
 - c. Twitter
 - d. Instant Messaging (AOL, Live, Skype, etc)
 - e. Blogs (you write your own)
 - f. Blogs (you read or subscribe to)
 - g. Forums, discussion threads
 - h. Online document management
 - i. Online data storage
 - j. Cloud computing
8. Overall, what level of experience would you say you have with technology and computers?
 - a. Pro – I use them daily for work and personal, and I help friends use theirs
 - b. High – I use them daily for work and personal
 - c. Normal – I use them frequently for work but rarely elsewhere
 - d. Low – I use them infrequently, only when I have to
 - e. None – I avoid them at all costs

Trinity's Technology

Please answer the following questions about the computers and technologies **at Trinity**.

Rate the usefulness of the following ideas. Use a scale of 1-5 where 1 is not useful at all and 5 is very useful.

For you and other staff/volunteers within your ministry:

- 1. Sharing information with staff members and volunteers _____
- 2. Sharing information with other ministries. _____
- 3. Taking accurate attendance _____
- 4. A computer to produce videos and images. _____
- 5. A computer for general tasks. _____
- 6. A printer. _____
- 7. A scanner. _____
- 8. An identification card printer. _____
- 9. Wireless internet access. _____
- 10. Other: _____

For your members (the people your ministry serves):

- 1. Sharing information with members _____
- 2. Allowing members to share information with staff/volunteers _____
- 3. A computer for general tasks. _____
- 4. A printer. _____
- 5. Event signup and payment _____
- 6. Wireless access for laptop access. _____
- 7. Other: _____

Please answer the following questions about the technology at Trinity openly and honestly. Consider everything **you and your ministry** may use or come in contact with at Trinity including the ACS website (registrations), the church's website, BizHub (photo copier), SharePoint, computers, internet access, server, etc. If you require additional room, please write on the back.

- 1. What technologies at Trinity do you use the most?

- 2. What technologies at Trinity do you find the most helpful?

3. What technologies at Trinity do you like using but could be better? How would you make them better?

4. What technologies at Trinity are difficult or frustrating to use? Why?

5. What technologies at Trinity do you think we should stop using and get rid of? Why?

6. Does the Trinity website properly portray your ministry? If not, how can it improve?

7. Do you know if your volunteers or members are using the Trinity website? If so, what are they using?

8. Overall, how satisfied are you with technology at Trinity?

- a. Very Satisfied
- b. Satisfied
- c. Content
- d. Unsatisfied
- e. Very Unsatisfied

9. If money wasn't an object, what would you want the technologies at Trinity to do for you?

10. Any other comments, questions or concerns regarding the technologies at Trinity?
